mechatronic
systemtechnik gmbh
Member of Accuron Industrial Technologies



Field Service Engineer

Full-time employee | **Austin** | **As of now**

Qualificatons and Requirements

Educational Qualifications

Electrical Engineering
Mechanical Engineering
Mechatronics
Electronics

Technical Skills

Responsibilities and Duties

Installation and Commissioning

Install new equipment or systems at customer sites
Configure and calibrate machinery to meet performance standards
Perform initial tests and ensure successful handover to the client

Strong understanding of mechanical, electrical, and/or electronic systems
Troubleshooting and diagnostic skills
Familiarity with technical drawings and schematics

Soft Skills

Excellent communication and interpersonal skills
Customer service orientation
Problem-solving mindset
Ability to work independently and manage time effectively
Flexibility for travel and on-call work

Experience

Hands-on experience in technical support, maintenance, or field installations
Experience in the semiconductor industry but not mandatory

Maintenance and Repairs

Perform scheduled preventive maintenance
Diagnose faults and carry out repairs or replacements
Keep equipment running efficiently and reduce downtime

Documentation and Reporting

Maintain service logs and complete service reports
Document technical issues, solutions, and parts used
Report findings to the service or engineering team

Customer Relationship Management

Act as the face of the company to customers
Ensure high levels of customer satisfaction
Explain technical issues clearly and professionally

Compliance and Safety

Follow safety regulations and company policies
Ensure equipment complies with industry standards and local regulations
Execute risk assessments when required

Travel and Scheduling

Travel frequently to customer sites, sometimes on short notice
Work flexible hours for urgent repairs or service

WHY YOU'LL LOVE WORKING WITH US:



- A secure and modern workplace with challenging tasks and a high degree of personal responsibility
- Thorough onboarding an support from competent and motivated colleagues
- Comprehensive technical training in Austria and career development opportunities in the US
- Health insurance benefits
- Paid time off and company holidays
- Annual performance incentive bonus
- Join us as a Field Service Engineer where your expertise will make a significant impact on our client's satisfaction and operational efficiency. Pay: $70,000.00 per year Work Location: In person
- All other details and final salary agreements will be discussed in a personal interview
- All applications will, of course, be handled WITH STRICT CONFIDENTIALITY

ABOUT OUR COMPANY

mechatronic systemtechnik gmbh headquartered in Fürnitz, is a globally leading high-tech company specializing in the development and production of special-purpose machinery for the semiconductor industry and is part of the Accuron Group based in Singapore.

Our customers include manufacturers of modern semiconductor componenents (such as microsensors, power semiconductors, and 3D-stacked semiconductor systems) for mobile applications (smartphones, Internet of Things, automotive, etc.), as well as OEMs in the field of inspection systems, wet chemistry, and metallization systems.

To optimally serve our global customer base and ensure the successful execution of projects, we are always looking for qualified employees.

You can also find us on:

https://www.mechatronic.at

Contact:

We look forward to receiving your detailed application via our application portal:
application+mechatronic-systemtechnik-gmbh@jobbase.io
or directly to:
human.resources@mechatronic.at

Any questions, please, address to:
mechatronic systemtechnik gmbh
04242 33 999 0

APPLY NOW!